







PACIFIC BOOKSTORES PURCHASE GUIDE (Secondary)

ONLINE ORDER (Home Delivery OR Self Collection) *strongly encourage	1) Please visit our website - https://www.pacificbookstores.com or by scanning the QR CODE as shown below: <div style="text-align: center;">  </div> 2) All users are required to create an account with us to proceed for ordering.
LAUNCH DATE FOR ORDERING	3 November 2022 (Se 2 to Sec 5) 16 December 2022 (Sec 1) (For collection during Nov & Dec)
LAST DAY OF ONLINE ORDERING	15 December 2022 (Sec 2 to Sec 5) 24 December 2022 (Sec 1) (For collection during Nov & Dec)
HOME DELIVERY	Local delivery charge of \$13.80
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated on the reverse side of the Booklist OR as indicated on our website.
ONLINE PAYMENT OPTIONS	PayNow (QR code) Credit/ Debit  
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refund allowed and only exchange will be entertained.
ONSITE PURCHASE (BOOKSHOP) Walk-In	1) Do visit us on the stated dates listed in the Booklist 2) Appointment required for onsite purchase
BUSINESS OPERATION HOURS	Mon to Fri (9am to 3pm)
BOOKSHOP PAYMENT OPTIONS	Nets wave (DBS and POSB)  PayNow (QR code) Cash
ONLINE BUYING GUIDE	https://www.pacificbookstores.com/faq
E-APPOINTMENT (EFFECTIVE 7 NOVEMBER ONWARDS)	Book appointment through link at : register.ezy-queue.com OR download mobile app: <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;"> GOOGLE PLAY  </div> <div style="text-align: center;"> IOS  </div> </div>
CUSTOMER SERVICE CONTACT	HOTLINE : 6929 8012 / 6559 2269 (9am to 5pm, Mon to Fri) EMAIL : sales@pacificbookstores.com

User Guide for Online Purchase of School Textbooks

As we resume our transition towards living with COVID-19 and still doing so in a careful and controlled manner. Pacific Bookstores would like to propose the following procedures for the year end book sale to all our valued customers to ensure a smooth and pleasant purchase experience.

We encourage parents to make their purchase via our new online platform (<https://www.pacificbookstores.com>)

This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Log In / Register' on the top right hand corner
- 3) All customers will need to create and register for an account



- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue

Select Education Level ▾

Select School ▾

Select Student Level (Next Year) ▾

Mother Tongue ▾

- 5) Select Shipment Mode

Step 1 - Select 'Home Delivery'

Home Delivery

Self Collection

Step 3 - Select 'Time'

SELECT THE TIME

10:30AM - 6:00PM

Step 2 - Select 'Date'

SELECT THE DATE

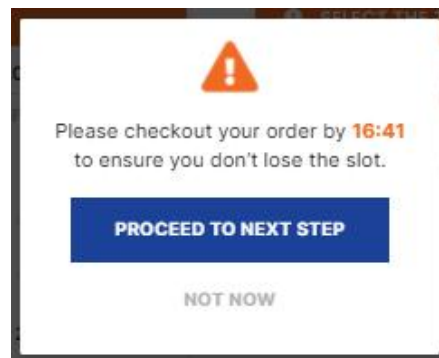
SEPTEMBER 2021

MON	TUE	WED	THU	FRI	SAT	SUN
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19

Step 4 - 'Click Next Step'

PROCEED TO NEXT STEP

Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



- 6) Booklist will be shown and customer are required to uncheck the items that 'YOU DO NOT WANT TO PURCHASE'. When you have completed selecting all your textbooks and stationery, proceed to click 'Next'

Exercise Book & Compulsory Items

Select All Clear All

LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>

[NEXT >](#)

- 7) When you arrive at the 'Purchase Details' page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1			Edit	Remove
<small>SCHOOL NAME : Anchor Green Primary School</small>				
<small>STUDENT LEVEL : PRIMARY 1</small>				
<small>MOTHER TONGUE : Chinese</small>				
BOOK NAME ACSP 80IBS Drawing Block	SGD 1.80	×		
BOOK NAME ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×		
BOOK NAME Pilot Twin Permanent Marker Black	SGD 1.50	×		
BOOK NAME Bostik Glue Stick 8g	SGD 1.20	×		
BOOK NAME A3 Art Bag	SGD 7.50	×		
BOOK NAME A4 Whiteboard Set	SGD 4.60	×		

Order Summary

Home Delivery 18 September 2021
10:30AM - 6:00PM

Subtotal SGD49.00

Total SGD49.00

Please checkout your order by **9 September 2021, 4:44 PM** to ensure you don't lose the slot.
Time remaining : **49 minutes 0 seconds**

[PROCEED TO NEXT STEP](#)

[Add New Cart](#)

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$13.80 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click 'Place Order Now'

Shipping Address

Postcode Unit No. Do not have Unit No.


Address 1

Address 2

Singapore

Payment Method

Pay Now **PAYNOW**

Credit Card **VISA** 
There is 2% charge of admin fees.

Order Summary

Subtotal	SGD49.00
Shipping	SGD13.80
Total	SGD62.80
Inclusive GST (8%)	SGD 4.65

Enter promo code **APPLY**

I agree to the terms & conditions

PLACE ORDER NOW

9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL: Primary	STUDENT LEVEL: PRIMARY 3 (STANDARD)
SCHOOL NAME: Pioneer Primary School	MOTHER TONGUE: Chinese
ORDER ID: 1001	
FIRST NAME: UI	LAST NAME: C
CONTACT NUMBER: 0123456789	EMAIL ADDRESS: adi
PAYMENT METHOD: Pay Now	ORDER DATE & TIME: 16 September 2021, 10:13
ORDER STATUS: Pending	

Shipping Address

ADDRESS 1:
14, LTC BUILDING C

ADDRESS 2:
ARUMUGAM ROAD

POSTCODE:
409959

CITY:
SINGAPORE

COUNTRY:
SINGAPORE

DELIVER BY:
YAMATO

Delivery Info

Delivery Method	Home Delivery
Delivery Date	27 September 2021
Delivery Time Slot	10:00AM - 6:00PM

Order Summary


Subtotal	SGD299.35
Shipping	SGD13.80
Total	SGD313.15
Inclusive GST (8%)	SGD 23.20

PROCEED TO PAYMENT


*Note - all order payment currency will be paid by "Singapore Dollar (SGD)".

10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment 


Card number *



Expiry month * Expiry year *

MM YY

Cardholder name *

Security code *  3 digits on back of your card

Order details

Order for PBS100006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#) **Pay now**

11) For **(NTUC BTS and CDAC)** voucher redemption

(i) Please key in your e voucher in the box as shown in Picture 1

(ii) Once validated, will reflect as shown in Picture 2

Picture 1

NTUC BTS/CDAC e-voucher

AB123456789 CHECK

Payment Method

PAYNOW **PAYNOW**

Credit Card **VISA**

Order Summary

Subtotal	SGD415.10
Shipping	SGD13.80
Total	SGD428.90
Inclusive GST (7%)	SGD 28.06

Enter promo code **APPLY**

I agree to the terms & conditions

PLACE ORDER NOW

Picture 2

NTUC BTS/CDAC e-voucher

AB123456789 CHECK

REDEEM VOUCHER FOR THIS ORDER

Voucher Code: C
Available Credit: **SGD 100.00**
Expiry Date: 31-10-2022 23:59:59

Payment Method

PAYNOW **PAYNOW**

Credit Card **VISA**

Order Summary

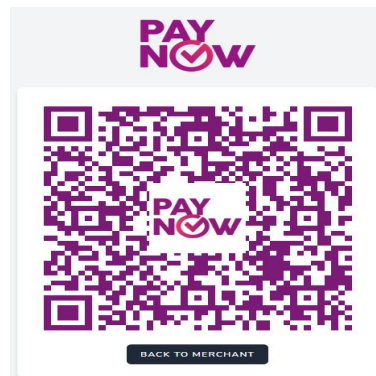
Subtotal	SGD415.10
Shipping	SGD13.80
E-Voucher (C) 10) ✕	- SGD100.00
Total	SGD328.90
Inclusive GST (7%)	SGD 21.52

Enter promo code **APPLY**

I agree to the terms & conditions

PLACE ORDER NOW

- 12) For PAYNOW payments, please scan the QR code to proceed for payment.
- Step 1. Login to your banking app
 - Step 2. Select PAYNOW on your banking app
 - Step 3. Scan QR code using banking app to make payment.



- 13) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account -> Orders